# Incorporating NAPCS Products in the 2007 Economic Census

Addressing Lessons Learned and Implementing a Coordinated Approach to Improving Economic Data

20th Meeting of the Voorburg Group

Mark E. Wallace
Chief, Service Sector Statistics Division
U.S. Census Bureau

#### 2002 Economic Census

- Tested NAPCS products for 86 services industries
  - Sector 51, Sector 52, Sector 54, and Sector 56
  - Over 1000 new or revised inquiries added to survey forms
  - Substantial change for many industries

## Opportunities for Improvement

- Organizational Structure Changes
- Internal Cooperation Improvements
- External Cooperation Improvements
- Questionnaire Content Improvements

#### Organizational Structure Improvements

#### Created two branches in classification:

- One branch responsible for development, maintenance and implementation of classifications
- One branch responsible for ongoing classifications operations such as administrative records coding, refile surveys, and birth survey activities

### Internal Cooperation Improvements

- New classification branch coordinated census and annual survey collection of products internally
- Product collections were jointly reviewed and proposed to coordinate collections in the census and annual survey
- Potential annual and census product lines were included for external review

### External Cooperation Improvements

- Formal schedule of questionnaires and response
- Formal review and written response from BEA and BLS
  - Several rounds of proposal and counter proposal resulted in acceptable results for major external users
  - Unexpected tangential improvements
    - Clarification of existing data items and resolution of misunderstandings
    - New requests for important revenue data related to intellectual property in service industries

### Questionnaire Content Improvements

- Review collection experience and applied subject matter analyst knowledge to select potential inquiries as opposed to all trilateral NAPCS products
  - Sometimes higher than trilateral level
  - Sometimes greater US product detail added to NAPCS lists

### More Questionnaire Improvements

- More conceptually consistent presentation of product and other sources of revenue questions
- Separation of class of customer questions
- Greater collection of important products across industries
- Cooperation to ensure that adequate weighting information would be available to PPI
  - Census changes
  - PPI changes

## Case Study: Commercial Banking

#### **Product Inquiries**

Product Type	2002	2007
Banking products	27	21
Leasing products	1	3
Financial advice prod	lucts 2	3
Securities products	34	5

# Comparison of 2002 and 2007 Inquiries for Commercial Banking

Total Inquiries	<u>2002</u>	<u>2007</u>	% Reduction
Products	64	32	50%
Other	104	8 (37)	94% (65%)
Total	168	40 (69)	76% (59%)

Final decisions were not made at the time of this writing. Figures in parenthesis represent reductions as proposed by BEA and represent the minimum level of improvement

## Summary

- Coordinated approach to collecting product turnover data that directly and cooperatively involves major data users such as producer prices and national accounts improves the usefulness of data collections.
- Respondent burden can be reduced while still addressing critical statistical needs.
- Requires internal and external process reviews and a broad willingness to change to improve overall data.

## Questions?

Mark Wallace
Mark.E.Wallace@census.gov
Phone: (301) 763-2683

John Murphy
John.Burns.Murphy@census.gov
Phone: (301) 763-5172